



# Fee Policy

## Pay, and Play

March 2012

Mentone Hockey Club is a non-profit sporting club, which relies heavily on member fees to remain financially viable.

We aim to keep fees as low as possible. However, it's essential that fees provide a reliable income stream to help ensure all operating costs are met and that we are able to provide for unexpected expenses and future planning, when required.

Membership fees are set by the Club Committee and reflect the costs associated with running the Club. These costs include, but are not limited to: insurance, turf charges, ground maintenance, umpiring, purchase and maintenance of equipment, coaching, first aid supplies, as well as supporting our junior development program and State League One teams.

Different fees may apply to different sections of the Club (e.g. men, women, junior, concession and masters). Every attempt is made to ensure that all members are making a fair contribution to operating costs and expenses, whilst also balancing the need to accommodate current strategic goals.

Our Club cannot exist without timely fee payments. Therefore, membership fees must be paid before a player can take part in any competition (winter, summer or indoor). Alternatively, a Payment Plan must be discussed and agreed with the Club Treasurer in accordance with the Club's Membership Fee Schedule.

### Payment Plans

Payment Plans are a way of reducing the impact of players' hockey fees by spreading smaller payments over a longer period rather than requiring a single lump sum. Flexible arrangements may be made to fit in with pay cycles or individual circumstances. Payment Plans must:

- be discussed and agreed with the Treasurer
- include an initial payment by round 1
- involve an automatic direct debit (no cash payments allowed).

### Outstanding Fees

Players with a debt from a previous year will not be eligible to play until outstanding fees have been paid.

Players may arrange to make part payment of fees with the Treasurer. However, players will not be able to play if the fees they've paid are less than the cost of playing those rounds (e.g. pay for first six rounds, eligible to play up to and including round six).

### Mid-season Membership

From time to time players join the Club mid-season. Players commencing at the start of the season are expected to pay for the full season. Players commencing after round six are expected to pay two-thirds of the applicable fee and players commencing after round 12 are expected to pay one third of the applicable fee.

## **Financial Hardship Provision**

The Club may help players experiencing genuine financial hardship in paying fees. Players should raise the matter with the Treasurer prior to the start of the relevant season; all requests will be kept confidential.

## **Refunds**

In exceptional circumstances fee refunds may be available at the discretion of the Treasurer. Each request will be considered on individual merit.

## **Transfers**

If a financial member of the Club transfers to another club mid-season, a pro-rata refund of fees for the remaining rounds of the current season can be claimed. If a player who owes money to our Club wishes to transfer to another club, the clearance may be delayed until all outstanding fees are paid.

## **Further Information**

This policy applies from 1<sup>st</sup> April, 2012 and applies to all prior year's outstanding fees at (31<sup>st</sup> March, 2012).

The Membership Fee Schedule and all other information relating to rates, due dates and payment options is available at [www.mentonehockey.org.au](http://www.mentonehockey.org.au)

The Treasure can be contacted at [treasurer@mentonehockey.org.au](mailto:treasurer@mentonehockey.org.au)

*Issued by the Mentone Hockey Club Committee,  
March 2012.*

