



Member Protection Information Officer

The Club Supports the Hockey Victoria initiative of nominating Member Protection Information Officer. (MPIO)

What is an MPIO?

They help ensure relevant policies and procedures are clear and accessible when they are most needed by those endeavouring to resolve issues or concerns in sport.

The role of a MPIO is to:

1. Be the First point of contact (usually) when unfair treatment occurs
2. Listens to the problem
3. Be impartial, confidential & non-directive
4. Provide information on complaint handling options (e.g.; next step)
5. Be a support person
6. Be familiar with club policies & procedures

To become an MPIO, participants must be nominated to Hockey Victoria, have completed seven online modules and participated in a 3.5 hour face-to-face training program.

Who are our MPIOs?

Currently:	Joshua Burt	0422 931 829	Joshua.Burt@maroondah.vic.gov.au
	Julie Cooper	0408310665	juliecooper34@gmail.com
	Jeremy Longstaff	0422 386 036	VicePresident@mentonehockey.org.au

Please contact feel free to contact anyone of them to discuss any issues you feel need addressing in relation to disputes or disagreements with other players, coaches or any other member of the Club. All discussion are undertake in the strictest confidence.

Issued by the Mentone Hockey Club Executive Committee

